

June 2, 1999

Troy L. Schultz, C.P.G.  
Vice President  
BJAAM Environmental, Inc.  
P.O. Box 523  
455 Beverly Ave.  
Canal Fulton, OH 44614

**RE: RISK BASED CORRECTIVE ACTIONS (RBCA) IN OHIO**

Dear Troy:

I would like to recognize BJAAM's efforts and accomplishments that have benefited Shell Oil Products Company over the past four years while I was the Environmental Engineer handling the State of Ohio. Even though BJAAM was the smallest company, you consistently outperformed the larger national firms (i.e., average 97% quarterly review score). I believe this was the result of attention to detail, the ability to change directions with us as necessary, and your dedication to placing the customer's requirements ahead of BJAAM's. In addition, you consistently had the ability to offer advice and direction in order to take our sites to closure.

BJAAM also obtained the first several Risk Based Corrective Action (RBCA) "No Further Action" determinations for Shell Stations in the State of Ohio. This is a great accomplishment in light of the significant learning curve that many consultants and regulators were going through on RBCA. Your knowledge and expertise in this area far exceeds that of your competitors. Feel free to use me as a reference for future work. Good luck to you and BJAAM in your future endeavors.

Sincerely,



Stephen C. Lewis  
Construction Engineer

SCL