

# *The Hartley Company*

## *Petroleum Marketer*

*319 Wheeling Avenue*

*P.O. Box 160*

*Cambridge, Ohio 43725*

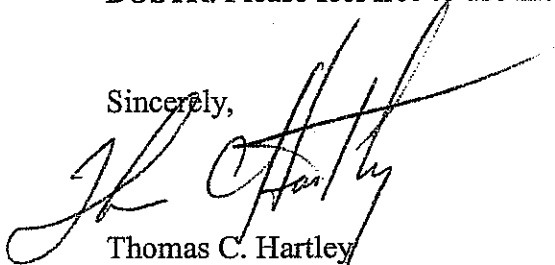
February 3, 2003

Mr. Troy Schultz  
President BJAAM Environmental, Inc.  
P.O. Box 523  
Canal Fulton, Ohio 44614

Dear Troy:

I would like to take this opportunity to congratulate you and BJAAM for our "first of it's kind" compliance arrangement with the Bureau of Underground Storage Tank Regulation. I was quite surprised the BUSTR was willing to work such a solution out where we could focus only on priority sites and yet keep our entire portfolio of environmental projects in compliance. This will have a very positive effect on our bottom line. BJAAM's work has always been exceptional, specifically with regards to cost savings through risk assessment and modeling. We look forward to working together with you over the next several years in fulfilling this agreement with the BUSTR. Please feel free to use me as a reference.

Sincerely,



Thomas C. Hartley  
President